Melbourne is a very warm and friendly city with an easy transport system. It has a multicultural population of approximately 4 million with many different restaurants and cafes offering a variety of international food.

The city is clean and tidy and there are many parks and gardens.

**Entertainment**
Melbourne is well known for its art and culture hosting many live theatre and music performances as well as world-famous sporting events.

**Weather**
Melbourne enjoys a temperate climate with four distinct seasons. Summers can be hot, 35°C, and winters are mild 15°C. Melbourne is known for its changeable weather.

**Transport**
Public transport consists of trains, trams and buses. A daily ticket will allow you to use all three forms of transport in one day.

**Banking**
Banks are open from 9.30am until 4.00pm Monday to Thursday and until 5.00pm on Friday. You will find branches of all major Australian banks in the main shopping centres. ATM machines are available 24 hours a day and placed outside Banks or stand alone in shopping centres.

**Voltage**
Australia’s electricity voltage for domestic use is AC 240 volts, 50 cycle and we use a distinctive three pronged pin. Adaptors can be bought at the airport, travel agents or hardware stores.

**Emergencies**
The triple zero (000) services is the quickest way to get the right emergency service to help you. It should be used to contact Police, Fire or Ambulance services in **life threatening or emergency situations** only.